

Job Description

At Lanware, we aim to be the leading technology service provider to the financial world. We enable our clients to drive their business by being their trusted technology partner. We place service before sales. We're flexible without compromising standards. We're highly selective in our people, the technology we use, the industry, and our clients. Our Consultants are key to helping us be the market leader. They embody the 'Lanware Standard', which our clients have come to expect from us.

Lanware Consultants are Technical Architects who operate across disciplines, confidently acting as subject matter experts across many Wintel fields. Our senior technical staff empathise with the real people for whom we build our platforms and are user-focused at every stage. Lanware Consultants are not just simply brilliant in isolation, their technical leadership guides infrastructure and support teams to deliver best in class technology solutions.

If you're looking to join Lanware at our most advanced technical tier, you will have all the usual strong soft skills and be a veteran of delivering IT services as a senior infrastructure resource. You will be a master of several areas and probably a thought-leader on at least one leading edge technology. Despite being a seasoned engineer, you still love the challenge of solving problems and have an insatiable thirst for knowledge. This is a broad role with elements of project implementation, design, pre-sales and final-tier support. As a member of the Technical Management & Consultancy team you will hold technical authority over all services, provide architectural support to projects, and set organisation-wide best practice standards.

Ideal candidate profile

- ⊗ Builds strong relationships with clients, suppliers & key customer contacts;
- ⊗ Embraces a culture of best practice, process, compliance and continuous improvement;
- ⊗ Possesses commercial awareness and knowledge of the wider managed service market place;
- ⊗ Has a flexible and committed work ethic, driven to continually go beyond the status quo;
- ⊗ Holds a proven track record of success in contributing to a team-oriented environment – collaborating across disciplines;
- ⊗ Understands service support and delivery in an ITIL based environment;
- ⊗ A safe pair of hands when assisting with the most serious problem investigations and resolution of a major incident;
- ⊗ Has recent experience of working in in Managed Services (public or private cloud) or Hosting Provider environment;
- ⊗ Understands the particular challenges of working in a financially regulated environment, working to standards such as PCI-DSS or ISO 27001;
- ⊗ Holds current high level technical certifications such as VCIX, CCE, and MCSE. Exceptional candidates will hold a VCDX and most likely a storage related qualification such as HPE's ASE;
- ⊗ Confident in designing, maintaining & delivering Storage and Compute platforms;
- ⊗ Experienced in producing estimates with HPE One Config Advanced (OCA);
- ⊗ Practical experience with all, or nearly all of the following core technologies:

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| ⊗ VMware vSphere | ⊗ Cisco / Brocade SAN switching | ⊗ XenApp |
| ⊗ vRealize Suite | ⊗ Software Defined Storage | ⊗ Microsoft Active Directory |
| ⊗ vSAN | ⊗ Enterprise Mobility Management | ⊗ Exchange Server |
| ⊗ Site Recovery Manager | ⊗ Citrix NetScaler Gateway & Load balancing | ⊗ Office 365 |
| ⊗ vCloud Director | ⊗ XenDesktop | ⊗ SQL Server |
| ⊗ HPE 3PAR or equivalent | | ⊗ Azure |
| ⊗ Storage zoning | | ⊗ AWS |

Key responsibilities include

- ⊗ Support and subject matter expertise for storage;
- ⊗ Technical Design Authority, including defining solution architecture, standards and best practice;
- ⊗ Creating designs within an infrastructure architecture according to industry best practice;
- ⊗ Leading on the implementation of complex projects and client transitions;
- ⊗ Bid support for new and existing client engagements;
- ⊗ Reviewing and researching new technology;
- ⊗ Creating the next generation of Lanware's products and services.

Technical Consultant



Additional information

- ⌘ All candidates must be willing to work in Central London;
- ⌘ This role may necessitate some varied working hours to accommodate project work;
- ⌘ The role may involve the manual handling of company/client equipment from time to time.