

## Senior Network Engineer

### Job Description

At Lanware, we aim to be the leading technology service provider to the financial world. We enable our customers to drive their businesses by being a trusted technology partner. We place service before sales. We're flexible without compromising standards. We're highly selective in our people, the technology used, the industry and our customers. Our Network Engineers help us be the market leader by providing a robust, secure service, meeting the high standards our customers expect in the heavily regulated world in which they operate.

Lanware are a service provider to the financial services sector, specialising in private cloud and Citrix. Our customers are typically asset managers and hedge funds who take information security and service uptime extremely seriously and rely on Lanware to be their trusted partner.

If you're looking to join Lanware as a Senior Network Engineer, you will have a strong focus on Network Engineering, having worked in a similar position for a minimum of 12 months. You will have experience in deploying and supporting enterprise networks. You are able to adapt to and master new technologies quickly, own any issues that you encounter and see them through to resolution.

As a member of the Technical Management and Consultancy team, you will be involved in technical decisions at a senior level within Lanware. You will be primarily focused on project implementation but will also be involved with operations and maintenance, as well as assisting our 3<sup>rd</sup> line Infrastructure Engineers providing business as usual support. You will be based at our headquarters in the City of London.

### Key responsibilities include

- ⌘ Collaborating with Lanware's Technical Consultants and Project Managers, interpreting design documentation and implementing solutions to meet given requirements.
- ⌘ Working on projects to scope, design and implement solutions with minimal technical guidance from Technical Consultants.
- ⌘ Business as usual tasks such as performing maintenance on various components of both our multitenancy core network and our customer's networks.
- ⌘ Providing support for network related incidents, problems and requests that are escalated to you from 3<sup>rd</sup> line.
- ⌘ Helping develop the network skills in Lanware's junior staff.

### Ideal candidate profile

- ⌘ Proficient in interpreting and designing networking solutions to meet customer requirements.
- ⌘ Holds a proven track record of success in contributing to a team-oriented environment and collaborating across disciplines.
- ⌘ Demonstrable flexibility and committed work ethic with a drive to go beyond the status quo.
- ⌘ Has a structured approach to problem solving and troubleshooting.
- ⌘ Embraces a culture of best practice, process, compliance and continuous improvement.
- ⌘ Possesses commercial awareness and knowledge of the wider managed service marketplace.
- ⌘ Builds strong relationships with customers, key contacts and suppliers.
- ⌘ Understands service support and delivery in an ITIL based environment.
- ⌘ Has at least 5 years of industry experience.

## Skill Requirements

### Essential

- ⌘ Detailed knowledge and understanding of the core network fundamentals.
- ⌘ Extensive experience with and strong theoretical knowledge of routing and switching concepts.
- ⌘ Cisco Certified at the Professional level or higher.
- ⌘ Firewall and IPS/IDS solutions, in particular Cisco's products.
- ⌘ WAN and secure VPN technologies.
- ⌘ DR principles and methods.
- ⌘ Microsoft Azure Networking.
- ⌘ Comfortable working in a Microsoft environment consisting of Windows Server and AD.
- ⌘ Broad understanding of complete IT infrastructure.
- ⌘ Accustomed to working in datacentres.

### Desirable

- ⌘ Enterprise wireless solutions, in particular Cisco's products.
- ⌘ Web content control mechanisms, in particular Cisco Umbrella and CWS.
- ⌘ Cisco Collaboration solutions, in particular CUCM.
- ⌘ Network Access Control using protocols such as 802.1x.
- ⌘ Experience with working in a multi-site VMware environment.
- ⌘ Common scripting languages such as Python and Powershell.
- ⌘ Citrix ZenDesktop.
- ⌘ Linux.

### **Additional information**

- ⌘ All candidates must be willing to work in London;
- ⌘ This role may necessitate some varied working hours to accommodate project work;
- ⌘ The role may involve the manual handling of company/client equipment from time to time.