

Network Engineer

Job Description

At Lanware, we aim to be the leading technology service provider to the financial world. We enable our customers to drive their businesses by being a trusted technology partner. We place service before sales. We're flexible without compromising standards. We're highly selective in our people, the technology used, the industry and our customers. Our Network Engineers help us be the market leader by providing a robust, secure service, meeting the high standards our customers expect in the heavily regulated world in which they operate.

Lanware are a service provider to the financial services sector, specialising in private cloud and Citrix. Our customers are typically asset managers and hedge funds who take information security and service uptime extremely seriously and rely on Lanware to be their trusted partner.

If you're looking to join Lanware as a Network Engineer, you will have a strong focus on Network Engineering, having worked in a similar position for a minimum of 12 months. You will have experience in deploying and supporting enterprise networks. You are able to adapt to and master new technologies quickly, own any issues that you encounter and see them through to resolution.

As a member of the Infrastructure and Operations team, you will primarily be involved in BAU activities but there will also be some involvement in project implementation, operations and maintenance, as well as assisting our 1st, 2nd and 3rd line staff with business as usual support. You will be based at our headquarters in the City of London.

Key responsibilities include

- ⌘ Business as usual tasks such as performing maintenance on various components of both our multitenancy core network and our customer's networks.
- ⌘ Providing support for network related incidents, problems and requests that are escalated to you from 3rd line.
- ⌘ Collaborating with Lanware's Senior Network Engineers, interpreting design documentation and assisting with project implementation.
- ⌘ Working on small projects to scope, design and implement solutions with technical guidance from Senior Network Engineers.
- ⌘ Helping develop the network skills in Lanware's junior staff.

Ideal candidate profile

- ⌘ Able to interpret network design documentation and implement the described solutions.
- ⌘ Holds a proven track record of success in contributing to a team-oriented environment and collaborating across disciplines.
- ⌘ Demonstrable flexibility and committed work ethic with a drive to go beyond the status quo.
- ⌘ Has a structured approach to problem solving and troubleshooting.
- ⌘ Embraces a culture of best practice, process, compliance and continuous improvement.
- ⌘ Possesses commercial awareness and knowledge of the wider managed service marketplace.
- ⌘ Builds strong relationships with customers, key contacts and suppliers.
- ⌘ Understands service support and delivery in an ITIL based environment.
- ⌘ Has at least 2 years of industry experience.

Skill Requirements

Essential

- ⌘ Knowledge and understanding of the core network fundamentals.
- ⌘ Experience with and theoretical knowledge of routing and switching concepts.
- ⌘ Cisco Certified at the Associate level or higher.
- ⌘ Firewall and IPS/IDS solutions, in particular Cisco's products.
- ⌘ WAN and secure VPN technologies.
- ⌘ Comfortable working in a Microsoft environment consisting of Windows Server and AD.
- ⌘ Broad understanding of complete IT infrastructure.
- ⌘ Familiar with working in datacentres.

Desirable

- ⌘ Enterprise wireless solutions, in particular Cisco's products.
- ⌘ Web content control mechanisms, in particular Cisco Umbrella and CWS.
- ⌘ DR principles and methods.
- ⌘ Microsoft Azure Networking.
- ⌘ Cisco Collaboration solutions, in particular CUCM.
- ⌘ Network Access Control using protocols such as 802.1x.
- ⌘ Experience with working in a multi-site VMware environment.
- ⌘ Common scripting languages such as Python and Powershell.
- ⌘ Citrix ZenDesktop.
- ⌘ Linux.

Additional information

- ⌘ All candidates must be willing to work in London;
- ⌘ This role may necessitate some varied working hours to accommodate project work;
- ⌘ The role may involve the manual handling of company/client equipment from time to time.